

Crawford & Company®

Futoshi Suezawa appointed as Country Manager, Japan

Crawford & Company® is pleased to announce the appointment of Futoshi Suezawa as Country Manager for Japan with effect from 1 January 2017.

Futoshi-San will report to Phillip Fong as the CEO for Asia and will assume responsibility for our operation in Japan following the retirement of Eiichi Shigematsu who has led the Crawford® Japan operation since 2002. We thank him for his many years of loyal service and commitment.

“Eiichi-San has provided invaluable leadership for Crawford and its long established operation in Japan. His consistent and resolute focus on quality and service has distinguished our company particularly through the challenging aftermath of the Tohoku Earthquake and Tsunami.” said Futoshi Suezawa. “With the support and engagement of Crawford employees in Japan, I look forward to building on his legacy and to leading the company to even higher levels of achievement.”

“Asia Pacific continues to be a key strategic operation for Crawford as a global company, and Japan plays an important role in providing claim services to both the domestic insurance market and to international reinsurers conducting business in Japan. We are confident that Futoshi Suezawa has the credentials and expertise to help us take the business forward.” added Phillip Fong, CEO Asia.

Futoshi-San has over 15 years’ experience with Crawford and has expertise in product liability, EAR, CAR, product recall, fidelity guarantee, property and non-marine claims. He was pivotal to our response to the 2011 earthquake handling claims for factories, shopping malls and office buildings.

For more information, please contact:



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